

New Meyer Sound Technical Support and Service Additions



Meyer Sound has added three seasoned members to the Technical Support and Service teams in recent months. Charlie Albin has been hired as the Technical Support Specialist, UK, Arve Gotfredsen is the Technical Support Specialist, Northern Europe, and Matt Salerno has rejoined the company as the Service Manager, Worldwide.

“Supporting our customers quickly and effectively is at the core of what is important to Meyer Sound, and the Service and Technical Support teams are both central to that goal,” says Senior Vice President John McMahon. “We are thrilled to have added such skilled and qualified contributors to those teams.”

Charlie Albin comes to Meyer Sound after working as a systems engineer for a number of high-profile touring acts, including Ed Sheeran’s “+ - = ÷ x” (“Mathematics”) Tour, which features a Meyer Sound system with 212 PANTHER large-format linear line array loudspeakers. Albin has also worked with Judas Priest, Volbeat, Iron Maiden, Jeff Beck, and more. He will be responsible for providing high-quality, responsive, and timely support services to Meyer Sound customers in the UK and globally as required as well as managing resources spanning tech support, design services, and education.

Arve Gotfredsen’s role is similar to Albin’s, focusing on providing support to Meyer Sound customers in Northern Europe and working closely with the sales department in the region to provide services. Gotfredsen is based in Denmark, and his previous experience includes both sound engineering for live music and theater production as well as consulting as an acoustician in room and building acoustics. He is also

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certified in vibrations and noise analysis from industry and traffic.

Matt Salerno is tasked with providing high-quality, responsive, and timely support to customers in need of service and repairs. He also conducts service trainings, supporting Meyer Sound products and the company philosophy to dealers and distributors. Salerno returns to the company after working with Meyer Sound for 16 years as Senior Technical Sales Support. Before Meyer Sound, Salerno honed his audio skills while working at The Walt Disney Company as a technician for over a decade.

“Charlie, Arve, and Matt each bring strong experience in professional audio to Meyer Sound, and it has been a joy to welcome them to the team,” says Executive Vice President Helen Meyer.

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